## ACCIDENTAL COUNSELLOR



We can find ourselves in situations that requires us to help someone when another person is feeling overwhelmed for reasons that may or may not be known to us. When a person takes on the role of an accidental counsellor, they are providing support to assist a person that may be in crises or just needing someone they know, to talk to about their current situation.

This workshop is designed for people to gain and understanding of:

MODULE 1	Being an Accidental Counsellor
MODULE 2	Self-awareness including values & beliefs
MODULE 3	Communication strategies to overcome barriers
MODULE 4	Recognising a crisis and applying solution focused strategies
MODULE 5	Working with difficult behaviours
MODULE 6	Professional boundaries, referring & self-care



qualified & experienced

**COUNSELLORS** 

Contact Daly & Ritchie today for more information:

Disclaimer: This workshop does not provide any qualification as a professional counsellor. © Daly & Ritchie 2020

The Accidental Counsellor program is a one-day face-to-face

workshop. This program can be delivered either at your workplace or participants can attend one of our public workshops.